| Regional Notification Guidelines (Update April 3, 2007)  Level 1 - Routine  Incident  | NOTE: This does NOT replace Departmental procedures relating to response to specific incidents (i.e. Bridge Flags trigger specific notifications within the Structures Division) |   |                                       |                       |            |       |                  |   |
|---|--|---|---------------------------------------|-----------------------|------------|-------|------------------|---|
|   | Response   |   |                                       |                       |            |       |                  |   |
|   | CARS (Low)   | Transcom<br>Notification<br>(Downstate) | Transcom<br>Notification<br>(Upstate) | STICC<br>Notification | TransAlert | E-Tip |                  |   |
|   |  |   |                                       |                       |            |       | Disabled vehicle | ? |
| Signal maintenance issues/activities  | ?  |   |                                       |                       |            |       |                  |   |
| Roadkill  |  |   |                                       |                       |            |       |                  |   |
| Weather → Rain, light snow flurries, etc. with little or no impact on the public.   |  |   |                                       |                       |            |       |                  |   |
| Highway maintenance issues/activities  → Scheduled maintenance work that has little impact on motorists (mowing, debris removal, etc.)                                  | Х  |   |                                       |                       |            |       |                  |   |
| Construction Activities  → Scheduled construction taking place that has little impact on motorists  | Х  | Х                                       |                                       |                       |            |       |                  |   |
| Routine congestion → Recurring rush hour volume delays  | Х  | Х                                       |                                       |                       |            |       |                  |   |
| Event with minor property damage  → An incident on the shoulder with little or no impact to the public  |  |   |                                       |                       |            |       |                  |   |
| Level 2 - Moderate  | CARS<br>(Normal)   | Transcom Notification (Downstate)       | Transcom<br>Notification<br>(Upstate) | STICC<br>Notification | TransAlert | E-Tip |                  |   |
| Incident  |  |   |                                       |                       |            |       |                  |   |
| Minor impacts to the transportation system caused by:   |  |   |                                       |                       |            |       |                  |   |
| ► Events with lane closures less than 1 hour  | X  | X                                       |                                       |                       |            |       |                  |   |
| <ul> <li>→ Maintenance work that requires temporary closure of a lane</li> <li>→ Minor property damage incident in the travel lane that is cleared within 20</li> </ul> |  |   |                                       |                       |            |       |                  |   |
| ► Events with minor injuries  | X  | Х                                       |                                       |                       |            |       |                  |   |
| → An incident on the shoulder causing noticeable slow-downs but not blocking  |  |   |                                       |                       |            |       |                  |   |
| traffic.  |  |   |                                       |                       |            |       |                  |   |
| ► Weather   | X  |   |                                       |                       |            |       |                  |   |
| → Unusual and unexpected weather conditions that are significantly impacting travel<br>speeds (black ice) and/or public safety.   |  |   |                                       |                       |            |       |                  |   |
| ► Minor planned events such as Travers weekend, Belmont Stakes, etc.  | X  | Х                                       |                                       |                       |            |       |                  |   |
| <ul> <li>► Lane closure</li> <li>→ Construction work that takes one or more travel lanes and modestly impacts traffic.</li> </ul>                                       | Х  | Х                                       |                                       |                       |            |       |                  |   |
| → An event involving a detour of less than one day with modest traffic impact.  |  |   |                                       |                       |            |       |                  |   |
| <ul> <li>▶ Bridge posting/flag</li> <li>▶ Events on major highways or arteries during rush hour</li> </ul>  | X  | X                                       |                                       |                       |            |       |                  |   |
| → Scheduled construction work causing modest slowdowns during peak hours.   |  |   |                                       |                       |            |       |                  |   |

| Level 3 - High   | CARS (High) | Transcom                 | Transcom                 | STICC                 | TransAlert     | E-Tip       |
|--|-------------|--------------------------|--------------------------|-----------------------|----------------|-------------|
| Incident   |             | Notification             | Notification             | Notification          |                |             |
| (MAY be Raised to Level 4 based on severity)   |             | (Downstate)              | (Upstate)                |                       |                |             |
| Major impacts to the transportation system caused by:  |             |                          |                          |                       |                |             |
| ▶ Road closure or high impact lane closure   | X *         | X                        | X                        | X                     | ?              | ?           |
| → Construction or maintenance work that occupies more than 50% of the lanes or   |             |                          | (Interstates)            |                       |                |             |
| takes a single travel lane on a congested limited access highway during peak hours   |             |                          | ,                        |                       |                |             |
| → An event involving a moderate detour lasting more than one day or having heavy   |             |                          |                          |                       |                |             |
| → Any verified blocking incident that is causing delays of more than 15 minutes.   |             |                          |                          |                       |                |             |
| → Any lane closures that will cause delays of more than 15 minutes.  |             |                          |                          |                       |                |             |
| → All lanes are blocked in one or both directions or a critical ramp is blocked with no  |             |                          |                          |                       |                |             |
| easily-accessed alternative route.   |             |                          |                          |                       |                |             |
| → Standing water or other obstruction across an otherwise open roadway.  |             |                          |                          |                       |                |             |
| ► Major planned events such as marathons or parades with road closures or detours  | ?           | X                        |                          | X                     |                | X           |
| → Special events with high traffic impact  |             |                          |                          |                       |                |             |
| ► Weather related (or threat of) - blizzard, ice, high wind, flooding, landslide,  | X           |                          |                          | X                     | ?              | ?           |
| → Widespread , very disruptive weather or poor visibility conditions (ice, fire, fog).   |             |                          |                          |                       |                |             |
| ► Bus/Plane/Train/Ferry crash  | ?           | ?                        |                          | X                     | ?              |             |
| ► Transit strike or transit interruption with widespread disruption  | X           | X                        |                          | X                     | ?              | ?           |
| Other Significant Events Requiring Notification:   | ?           | ?                        |                          | V                     | ?              |             |
| <ul> <li>Work Zone vehicle intrusion, injury/fatal crash, or worker injury/death (may be level 4)</li> <li>▶ Bus Incident (note: school bus may be level 4)</li> </ul> | ?           | ?                        |                          | X                     | ?              |             |
| ► Train, Aicraft, or Ferry incident (including security issues)  |             | ?                        |                          | X                     |                |             |
| Theft of aircraft, train, ferry, or state vehicle  |             |                          |                          | X                     |                |             |
| Potential Safety Hazards Requiring Notification:   |             |                          |                          | ^                     |                |             |
| ► Bridge Hit or structural failure   | X           | ?                        | ?                        | X                     | ?              |             |
| ► Significant HazMat Spill   | 7           | X X                      | ?                        | X                     | ?              |             |
| ► Major Police or Fire Department Activity   | X           |                          |                          | X                     | ?              |             |
| ► Threat of terrorism or Bomb scare  |             |                          |                          | X                     |                |             |
| Request by Local Jurisdiction for NYSDOT Assistance  |             |                          |                          | X                     |                |             |
| Amber Alerts   |             |                          |                          | X                     | Х              |             |
| Other significant Event which in your professional judgement warrants notification or  | ? *         | ?                        |                          | X                     | ?              |             |
| coordination with MO program areas.  |             |                          |                          |                       |                |             |
| → Any widespread high level safety risk.   |             |                          |                          |                       |                |             |
| → An event with an element of high visibility that will cause motorists to be seriously  |             |                          |                          |                       |                |             |
| distracted (visible flames, a standoff with police, a suicidal person, etc).   |             |                          |                          |                       |                |             |
| Level 4 - Critical   | CARS        | Transcom<br>Notification | Transcom<br>Notification | STICC<br>Notification | TransAlert     | E-Tip       |
|  | (Highest)   |                          |                          |                       |                |             |
| Incident   |             | (Downstate)              | (Upstate)                |                       |                |             |
| School bus incident resulting in injuries  | ?           |                          |                          | X                     | ?              |             |
| Closure (estimated) for 6 or more hours of a major highway or bridge facility (excluding   | X           | Х                        | X                        | X                     | X              | Х           |
| construction or maintenance work or typical weather-related closures)  |             |                          |                          |                       |                |             |
| → A fatality with an extended accident investigation scene expected.   |             |                          |                          |                       |                |             |
| → A widespread event or emergency where traffic will be severely impacted over a   |             |                          |                          |                       |                |             |
| long section of roadway over an extended period of time.   |             |                          |                          |                       |                |             |
| Crash or event involving injuries or deaths of 10 or more people   | Х           | ?                        | ?                        | Х                     | ?              |             |
| Crash involving 20 or more vehicles  | X           | ?                        | ?                        | X                     | ?              |             |
| Event involving DOT-owned building such as fire, flood, bomb threat  |             |                          |                          | X                     |                |             |
| Death of a DOT employee or DOT contractor employee on the job  |             |                          |                          | X                     |                |             |
| Event involving serious injury to a major public figure such as a member of congress,  |             |                          |                          | X                     |                |             |
|  |             |                          |                          |                       |                |             |
| diplomat, etc  |             |                          |                          | X                     | ?              | ?           |
| diplomat, etc  Event such as a multi-vehicle, railroad crossing, bridge collapse, evacuation, border   | ?           |                          |                          |                       |                |             |
| Event such as a multi-vehicle, railroad crossing, bridge collapse, evacuation, border  | ?           |                          |                          |                       |                |             |
| ,  | ?           |                          |                          |                       |                |             |
| Event such as a multi-vehicle, railroad crossing, bridge collapse, evacuation, border  | ?           | X - Response             |                          |                       | may be necessa | ry based on |