

Agenda

DAY 1 - Tuesday, October 16, 2018	
Welcome, Program Opening and Introductions - Gary Euler & Kathy Frankle	8:00 AM
Speaker: Why Are We Here? The Importance and Future of TSMO, Gary Euler	9:30 AM
Review of Pre-study Review, Gary Euler	10:00 AM
BREAK	10:15 AM
Operational Leadership, Phil Tarnoff	10:30 AM
LUNCH	12:00 PM
Operational Leadership, Continued	1:00 PM
BREAK	2:30 PM
Review of Capability Maturity Model (CMM), Phil Tarnoff	2:45 PM
Instructor Evaluation and Final Exam Questions	3:30 PM
Introduction to Workshops	4:00 PM
Introduction to Field Study 1 & 2 and Operations Template	4:30 PM
Group Assignments, Breakout Rooms	4:50 PM
FREE TIME	5:00 PM
Dinner	6:00 PM
DAY 2 - Wednesday, October 17, 2018	
Field Study 1 - Ride with Maryland SHA Service Patrol (Group 1)	5:15 AM
Group Work Session (Groups 2, 3, 4, 5)	8:00 AM
Managing for Safety, Joey Sagal	9:30 AM
BREAK	10:45 AM
Managing for Safety Continued	11:00 AM
LUNCH	12:15 PM
Managing for Safety: Work Zones, Scott McCanna	1:15 PM
BREAK	2:45 PM
Managing for Safety: Agency Best Practices Discussion - Gary Euler, Joey Sagal, Scott McCanna	3:00 PM
Instructor Evaluations and Final Exam Questions	4:30 PM
FREE TIME	5:00 PM
Dinner	6:00 PM
Day 3- Thursday, October 18, 2018	0.00 13.5
Performance Measures Management: Introduction, Tim Lomax	8:00 AM
BREAK	9:30 AM
Performance Measures Management: RITIS Demonstration, Michael Pack	9:45 AM
LUNCH	12:15 AM
Examples from Around the Country: Use of Performance Measures, Tim Lomax	1:15 PM
BREAK	2:00 PM
PM3 Measures: Analysis, Processes and Research, Rich Taylor	2:15 PM
BREAK	3:00 PM
Practictioner Presentations & Panel Discussion - Users of Analysis Tools, King, Tomlinson and McNary	3:15 PM
Instructor Evaluations and Final Exam Questions	5:00 PM

FREE TIME

Dinner

5:30 PM 6:00 PM



Agenda

Field Study 1 - Ride with Maryland SHA Service Patrol (Group 2) Group Work Session (Groups 1, 3, 4, 5) Speaker: Mobil Devices and How They Impact Traveler Information, Rick Schuman Traveler Information Best Practices Discussion, Gary Euler LUNCH Speaker: Mainstreaming TSM&O in a State Program: A CEO Perspective, Greg Slater BREAK Speaker: Facilitating Goods Movement Through Operations, Donald Ludlow Instructor Evaluations and Final Exam Questions Group Work Session Dinner DAY 5 - Saturday, October 20, 2018 Advanced Operations Techniques, Lisa Burgess BREAK Advanced Operations Techniques - Continued LUNCH LUNCH Advanced Operations Techniques - Continued LUNCH Instructor Evaluation and Final Exam Questions 2:00 PM Instructor Evaluation and Final Exam Questions BREAK 2:30 PM Instructor Evaluation and Discussion BREAK 2:30 PM Instructor Evaluation and Discussion FREE TIME Dinner Advanced Operations Techniques - Continued FREE TIME Dinner All Day Day 6: Monday, October 21, 2018 This is your one day off All Day Day 6: Monday, October 22, 2018	NAV 4 Enidory Octobor 10, 2019	
Speaker: Mobil Devices and How They Impact Traveler Information, Rick Schuman 9:30 AM	DAY 4 - Friday, October 19, 2018	5.15 AM
Speaker: Mobil Devices and How They Impact Traveler Information, Rick Schuman Traveler Information Best Practices Discussion, Gary Euler 10:30 AM LUNCH 11:30 PM Speaker: Mainstreaming TSM&O in a State Program: A CEO Perspective, Greg Slater 12:30 PM BREAK 1:30 PM Speaker: Facilitating Goods Movement Through Operations, Donald Ludlow 1:45 PM Instructor Evaluations and Final Exam Questions 3:00 PM Group Work Session 3:30 PM Dinner DAY 5 - Saturday, October 20, 2018 Advanced Operations Techniques, Lisa Burgess BREAK 40vanced Operations Techniques - Continued 10:00 AM LUNCH 11:30 AM Advanced Operations Techniques - Continued 10:00 AM Instructor Evaluation and Final Exam Questions 11:30 PM Instructor Evaluation and Final Exam Questions 12:30 PM Instructor Evaluation and Final Exam Questions 12:30 PM RREAK 2:30 PM FREE TIME Dinner 4:00 PM Weekend: Sunday, October 21, 2018 This is your one day off All Day Day 6: Monday, October 22, 2018		
Traveler Information Best Practices Discussion, Gary Euler LUNCH Speaker: Mainstreaming TSM&O in a State Program: A CEO Perspective, Greg Slater BREAK Speaker: Facilitating Goods Movement Through Operations, Donald Ludlow I:45 PM Instructor Evaluations and Final Exam Questions Group Work Session Dinner DAY 5 - Saturday, October 20, 2018 Advanced Operations Techniques, Lisa Burgess BREAK Advanced Operations Techniques - Continued LUNCH Advanced Operations Techniques - Continued LUNCH Instructor Evaluation and Final Exam Questions Techniques - Continued IUNCH Instructor Evaluation and Final Exam Questions BREAK 2:30 PM Instructor Evaluation and Final Exam Questions BREAK 2:30 PM Instructor Evaluation and Final Exam Questions BREAK 2:30 PM Instructor Evaluation and Final Exam Questions BREAK 2:30 PM Workshop 1: Presentations and Discussion FREE TIME Dinner All Day Day 6: Monday, October 21, 2018 This is your one day off All Day Day 6: Monday, October 22, 2018		
LUNCH Speaker: Mainstreaming TSM&O in a State Program: A CEO Perspective, Greg Slater BREAK I:30 PM Speaker: Facilitating Goods Movement Through Operations, Donald Ludlow Instructor Evaluations and Final Exam Questions Group Work Session Dinner DAY 5 - Saturday, October 20, 2018 Advanced Operations Techniques, Lisa Burgess BREAK Advanced Operations Techniques - Continued LUNCH Advanced Operations Techniques - Continued Instructor Evaluation and Final Exam Questions BREAK Advanced Operations Techniques - Continued Instructor Evaluation and Final Exam Questions BREAK BREAK Advanced Operations Techniques - Continued Instructor Evaluation and Final Exam Questions BREAK BRE		
Speaker: Mainstreaming TSM&O in a State Program: A CEO Perspective, Greg Slater BREAK Speaker: Facilitating Goods Movement Through Operations, Donald Ludlow Instructor Evaluations and Final Exam Questions Group Work Session Dinner DAY 5 - Saturday, October 20, 2018 Advanced Operations Techniques, Lisa Burgess BREAK Advanced Operations Techniques - Continued LUNCH Instructor Evaluation and Final Exam Questions Instructor Evaluation and Final Exam Questions BREAK Advanced Operations Techniques - Continued Instructor Evaluation and Final Exam Questions BREAK Presentations and Discussion BREAK Presentations and Discussion Presentations and Discus		
BREAK Speaker: Facilitating Goods Movement Through Operations, Donald Ludlow Instructor Evaluations and Final Exam Questions Group Work Session Dinner DAY 5 - Saturday, October 20, 2018 Advanced Operations Techniques, Lisa Burgess BREAK Advanced Operations Techniques - Continued LUNCH Advanced Operations Techniques - Continued Instructor Evaluation and Final Exam Questions BREAK Advanced Operations Techniques - Continued Instructor Evaluation and Final Exam Questions BREAK BREAK Advanced Operations Techniques - Continued Instructor Evaluation and Final Exam Questions BREAK 2:30 PM Workshop 1: Presentations and Discussion FREE TIME Dinner All Day Day 6: Monday, October 21, 2018 This is your one day off All Day		
Speaker: Facilitating Goods Movement Through Operations, Donald Ludlow 1:45 PM		
Instructor Evaluations and Final Exam Questions 3:00 PM Group Work Session 3:30 PM Dinner 6:00 PM		
Group Work Session 3:30 PM Dinner 6:00 PM DAY 5 - Saturday, October 20, 2018 8:00 AM Advanced Operations Techniques, Lisa Burgess 8:00 AM BREAK 9:45 AM Advanced Operations Techniques - Continued 10:00 AM LUNCH 11:30 AM Advanced Operations Techniques - Continued 12:30 PM Instructor Evaluation and Final Exam Questions 2:00 PM BREAK 2:30 PM Workshop 1: Presentations and Discussion 2:45 PM FREE TIME 4:00 PM Dinner 6:00 PM Weekend: Sunday, October 21, 2018 All Day Day 6: Monday, October 22, 2018 All Day		
Dinner 6:00 PM DAY 5 - Saturday, October 20, 2018 8:00 AM Advanced Operations Techniques, Lisa Burgess 8:00 AM BREAK 9:45 AM Advanced Operations Techniques - Continued 10:00 AM LUNCH 11:30 AM Advanced Operations Techniques - Continued 12:30 PM Instructor Evaluation and Final Exam Questions 2:00 PM BREAK 2:30 PM Workshop 1: Presentations and Discussion 2:45 PM FREE TIME 4:00 PM Dinner 6:00 PM Weckend: Sunday, October 21, 2018 All Day Day 6: Monday, October 22, 2018 All Day		
DAY 5 - Saturday, October 20, 2018 Advanced Operations Techniques, Lisa Burgess BREAK Advanced Operations Techniques - Continued LUNCH Advanced Operations Techniques - Continued Instructor Evaluation and Final Exam Questions BREAK Workshop 1: Presentations and Discussion FREE TIME Dinner Weekend: Sunday, October 21, 2018 This is your one day off All Day Day 6: Monday, October 22, 2018		
Advanced Operations Techniques, Lisa Burgess BREAK Advanced Operations Techniques - Continued LUNCH Advanced Operations Techniques - Continued Instructor Evaluation and Final Exam Questions BREAK Workshop 1: Presentations and Discussion FREE TIME Dinner Dinner Ball Day Day 6: Monday, October 21, 2018 Monday, October 22, 2018	Dinner	6:00 PM
Advanced Operations Techniques, Lisa Burgess BREAK Advanced Operations Techniques - Continued LUNCH Advanced Operations Techniques - Continued Instructor Evaluation and Final Exam Questions BREAK Workshop 1: Presentations and Discussion FREE TIME Dinner Dinner Ball Day Day 6: Monday, October 21, 2018 Monday, October 22, 2018		
BREAK Advanced Operations Techniques - Continued LUNCH Advanced Operations Techniques - Continued Instructor Evaluation and Final Exam Questions BREAK BREAK Workshop 1: Presentations and Discussion FREE TIME Dinner Weekend: Sunday, October 21, 2018 This is your one day off All Day Day 6: Monday, October 22, 2018		0.00 43.5
Advanced Operations Techniques - Continued LUNCH Advanced Operations Techniques - Continued Instructor Evaluation and Final Exam Questions BREAK Workshop 1: Presentations and Discussion FREE TIME Dinner Weekend: Sunday, October 21, 2018 This is your one day off This is your one day off This is your one day off 10:00 AM 11:30 AM 12:30 PM 12:30 PM 2:40 PM 4:00 PM Atl Day		
LUNCH Advanced Operations Techniques - Continued Instructor Evaluation and Final Exam Questions BREAK Vorkshop 1: Presentations and Discussion FREE TIME Dinner Weekend: Sunday, October 21, 2018 This is your one day off This is your one day off I 11:30 AM 12:30 PM 12:30 PM 2:00 PM 2:45 PM 4:00 PM 6:00 PM All Day		
Advanced Operations Techniques - Continued Instructor Evaluation and Final Exam Questions BREAK 2:30 PM Workshop 1: Presentations and Discussion FREE TIME Dinner Weekend: Sunday, October 21, 2018 This is your one day off All Day Day 6: Monday, October 22, 2018		
Instructor Evaluation and Final Exam Questions BREAK Workshop 1: Presentations and Discussion FREE TIME Dinner Weekend: Sunday, October 21, 2018 This is your one day off All Day Day 6: Monday, October 22, 2018		
BREAK Workshop 1: Presentations and Discussion FREE TIME Dinner Weekend: Sunday, October 21, 2018 This is your one day off All Day Day 6: Monday, October 22, 2018		
Workshop 1: Presentations and Discussion FREE TIME Dinner Weekend: Sunday, October 21, 2018 This is your one day off Day 6: Monday, October 22, 2018		
FREE TIME Dinner 4:00 PM 6:00 PM Weekend: Sunday, October 21, 2018 This is your one day off All Day Day 6: Monday, October 22, 2018		
Dinner Weekend: Sunday, October 21, 2018 This is your one day off All Day Day 6: Monday, October 22, 2018	Workshop 1: Presentations and Discussion	_
Weekend: Sunday, October 21, 2018 This is your one day off Day 6: Monday, October 22, 2018	FREE TIME	
This is your one day off All Day Day 6: Monday, October 22, 2018	Dinner	6:00 PM
This is your one day off All Day Day 6: Monday, October 22, 2018		
Day 6: Monday, October 22, 2018		
	This is your one day off	All Day
Field Study 1 - Ride with Maryland SHA Service Patrol (Group 3)		
	Field Study 1 - Ride with Maryland SHA Service Patrol (Group 3)	5:15 AM
Group Work Session (Groups 1, 2, 4, 5) 8:00 AM		
Automated and Connected Vehicles: What's Happening, Where It's Headed and When?, Mike McGurrin 9:30 AM		9:30 AM
Implications for Transportation Agencies, Steve Lockwood 10:30 AM	Implications for Transportation Agencies, Steve Lockwood	10:30 AM
LUNCH 11:30 PM	LUNCH	11:30 PM
How Will We Manage All That Data?, Bob McQueen 12:30 PM	How Will We Manage All That Data?, Bob McQueen	12:30 PM
BREAK 1:30 PM		1:30 PM
What Are We Doing to Get Ready? Mark Kopko and Virginia Lingham 1:45 PM	What Are We Doing to Get Ready? Mark Kopko and Virginia Lingham	
BREAK 3:00 PM		3:00 PM
Panel and Open Discussion, Euler, McGurrin, Lockwood, McQueen, Kopko, Lingham 3:15 PM		
Instructor Evaluations and Final Exam Questions 5:00 PM		
FREE TIME 5:30 PM		
Dinner 6:00 PM		



Agenda

Day 7: Tuesday, October 23, 2018	
Field Study 1 - Ride with Maryland SHA Service Patrol (Group 4)	5:15 AM
Group Work Session (Groups 1, 2, 3, 5)	8:00 AM
Systems Engineering Review and Exercise, Gary Euler	9:30 AM
BREAK	10:30 AM
Speaker: Privatization Initiatives, Dean Gustafson	10:45 AM
Instructor Evaluations and Final Exam Questions	12:00 PM
LUNCH	12:30 PM
Field Study 2 - Maryland Statewide Operations Center (SOC) - bus leaves for MdSHA	1:30 PM
Field Study 2 - Maryland Statewide Operations Center (SOC) - bus leaves for Maritime Institute	4:30 PM
FREE TIME	5:00 PM
Dinner	6:00 PM
Dimer	0.001111
Day 8: Wednesday, October 24, 2018	
Field Study 1 - Ride with Maryland SHA Service Patrol (Group 5)	5:15 AM
Group Work Session (Groups 1, 2, 3, 4)	8:00 AM
Workshop: Communicating Technical Topics to Non-Technical Audiences, Shelley Row	9:30 AM
LUNCH	12:00 PM
Discussion: TSM&O Program Planning, Gary Euler	1:00 PM
BREAK	2:45 PM
Discussion: Workforce Deveopment, Gary Euler	3:00 PM
Instructor Evaluations and Final Exam Questions	4:30 PM
FREE TIME	5:00 PM
Dinner	6:00 PM
Diffici	0.001101
Day 9: Thursday, October 25, 2018	
Group Work Session	8:00 AM
Communicating the Value of TSMO, Phil Tarnoff	9:30 AM
Instructor Evaluation	11:15 AM
LUNCH	11:30 PM
Round Table - Field Study 1 - Ride with Maryland SHA Service Patrol	12:30 PM
BREAK	1:30 PM
Round Table - Field Study 2 - Maryland Statewide Operations Center (SOC)	1:45 AM
BREAK	2:45 PM
Workshop 2: Presentations and Discussion	3:00 PM
BREAK	4:15 PM
Final Exam - online	4:30 PM
FREE TIME	5:30 PM
Dinner	6:00 PM
Optional Group Activitiy	7:00 PM
Optional Group Activity	7.00 I WI
Day 10: Friday, October 26, 2018	
Development of Individual Action Strategies	8:00 AM
Share Action Strategies with Class Participants	8:45 AM
Overall Program Evaluation & Quotes	10:00 AM
BREAK	10:00 AM 10:15 AM
Speaker: Congratulatory Keynote by Jeff Paniati	
	10:30 AM
Recognition of Participants	11:00 AM
Adjourn	11:30 AM