

Agenda

DAY 1 - Tuesday, October 16, 2018

Welcome, Program Opening and Introductions - Gary Euler & Kathy Frankle	8:00 AM
Speaker: Why Are We Here? The Importance and Future of TSMO, Gary Euler	9:30 AM
Review of Pre-study Review, Gary Euler	10:00 AM
BREAK	10:15 AM
Operational Leadership, Phil Tarnoff	10:30 AM
LUNCH	12:00 PM
Operational Leadership, Continued	1:00 PM
BREAK	2:30 PM
Review of Capability Maturity Model (CMM), Phil Tarnoff	2:45 PM
Instructor Evaluation and Final Exam Questions	3:30 PM
Introduction to Workshops	4:00 PM
Introduction to Field Study 1 & 2 and Operations Template	4:30 PM
Group Assignments, Breakout Rooms	4:50 PM
FREE TIME	5:00 PM
Dinner	6:00 PM

DAY 2 - Wednesday, October 17, 2018

Field Study 1 - Ride with Maryland SHA Service Patrol (Group 1)	5:15 AM
Group Work Session (Groups 2, 3, 4, 5)	8:00 AM
Managing for Safety, Joey Sagal	9:30 AM
BREAK	10:45 AM
Managing for Safety Continued	11:00 AM
LUNCH	12:15 PM
Managing for Safety: Work Zones, Scott McCanna	1:15 PM
BREAK	2:45 PM
Managing for Safety: Agency Best Practices Discussion - Gary Euler, Joey Sagal, Scott McCanna	3:00 PM
Instructor Evaluations and Final Exam Questions	4:30 PM
FREE TIME	5:00 PM
Dinner	6:00 PM

Day 3- Thursday, October 18, 2018

Performance Measures Management: Introduction, Tim Lomax	8:00 AM
BREAK	9:30 AM
Performance Measures Management: RITIS Demonstration, Michael Pack	9:45 AM
LUNCH	12:15 AM
Examples from Around the Country: Use of Performance Measures, Tim Lomax	1:15 PM
BREAK	2:00 PM
PM3 Measures: Analysis, Processes and Research, Rich Taylor	2:15 PM
BREAK	3:00 PM
Practitioner Presentations & Panel Discussion - Users of Analysis Tools, King, Tomlinson and McNary	3:15 PM
Instructor Evaluations and Final Exam Questions	5:00 PM
FREE TIME	5:30 PM
Dinner	6:00 PM

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DAY 4 - Friday, October 19, 2018	
Field Study 1 - Ride with Maryland SHA Service Patrol (Group 2)	5:15 AM
Group Work Session (Groups 1, 3, 4, 5)	8:00 AM
Speaker: Mobil Devices and How They Impact Traveler Information, Rick Schuman	9:30 AM
Traveler Information Best Practices Discussion, Gary Euler	10:30 AM
LUNCH	11:30 PM
Speaker: Mainstreaming TSM&O in a State Program: A CEO Perspective, Greg Slater	12:30 PM
BREAK	1:30 PM
Speaker: Facilitating Goods Movement Through Operations, Donald Ludlow	1:45 PM
Instructor Evaluations and Final Exam Questions	3:00 PM
Group Work Session	3:30 PM
Dinner	6:00 PM

DAY 5 - Saturday, October 20, 2018	
Advanced Operations Techniques, Lisa Burgess	8:00 AM
BREAK	9:45 AM
Advanced Operations Techniques - Continued	10:00 AM
LUNCH	11:30 AM
Advanced Operations Techniques - Continued	12:30 PM
Instructor Evaluation and Final Exam Questions	2:00 PM
BREAK	2:30 PM
Workshop 1: Presentations and Discussion	2:45 PM
FREE TIME	4:00 PM
Dinner	6:00 PM

Weekend: Sunday, October 21, 2018	
This is your one day off	All Day

Day 6: Monday, October 22, 2018	
Field Study 1 - Ride with Maryland SHA Service Patrol (Group 3)	5:15 AM
Group Work Session (Groups 1, 2, 4, 5)	8:00 AM
Automated and Connected Vehicles: What's Happening, Where It's Headed and When?, Mike McGurrin	9:30 AM
Implications for Transportation Agencies, Steve Lockwood	10:30 AM
LUNCH	11:30 PM
How Will We Manage All That Data?, Bob McQueen	12:30 PM
BREAK	1:30 PM
What Are We Doing to Get Ready? Mark Kopko and Virginia Lingham	1:45 PM
BREAK	3:00 PM
Panel and Open Discussion, Euler, McGurrin, Lockwood, McQueen, Kopko, Lingham	3:15 PM
Instructor Evaluations and Final Exam Questions	5:00 PM
FREE TIME	5:30 PM
Dinner	6:00 PM

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Day 7: Tuesday, October 23, 2018

Field Study 1 - Ride with Maryland SHA Service Patrol (Group 4)	5:15 AM
Group Work Session (Groups 1, 2, 3, 5)	8:00 AM
Systems Engineering Review and Exercise, Gary Euler	9:30 AM
BREAK	10:30 AM
Speaker: Privatization Initiatives, Dean Gustafson	10:45 AM
Instructor Evaluations and Final Exam Questions	12:00 PM
LUNCH	12:30 PM
Field Study 2 - Maryland Statewide Operations Center (SOC) - bus leaves for MdSHA	1:30 PM
Field Study 2 - Maryland Statewide Operations Center (SOC) - bus leaves for Maritime Institute	4:30 PM
FREE TIME	5:00 PM
Dinner	6:00 PM

Day 8: Wednesday, October 24, 2018

Field Study 1 - Ride with Maryland SHA Service Patrol (Group 5)	5:15 AM
Group Work Session (Groups 1, 2, 3, 4)	8:00 AM
Workshop: Communicating Technical Topics to Non-Technical Audiences, Shelley Row	9:30 AM
LUNCH	12:00 PM
Discussion: TSM&O Program Planning, Gary Euler	1:00 PM
BREAK	2:45 PM
Discussion: Workforce Deveopment, Gary Euler	3:00 PM
Instructor Evaluations and Final Exam Questions	4:30 PM
FREE TIME	5:00 PM
Dinner	6:00 PM

Day 9: Thursday, October 25, 2018

Group Work Session	8:00 AM
Communicating the Value of TSMO, Phil Tarnoff	9:30 AM
Instructor Evaluation	11:15 AM
LUNCH	11:30 PM
Round Table - Field Study 1 - Ride with Maryland SHA Service Patrol	12:30 PM
BREAK	1:30 PM
Round Table - Field Study 2 - Maryland Statewide Operations Center (SOC)	1:45 AM
BREAK	2:45 PM
Workshop 2: Presentations and Discussion	3:00 PM
BREAK	4:15 PM
Final Exam - online	4:30 PM
FREE TIME	5:30 PM
Dinner	6:00 PM
Optional Group Activitiy	7:00 PM

Day 10: Friday, October 26, 2018

Development of Individual Action Strategies	8:00 AM
Share Action Strategies with Class Participants	8:45 AM
Overall Program Evaluation & Quotes	10:00 AM
BREAK	10:15 AM
Speaker: Congratulatory Keynote by Jeff Paniati	10:30 AM
Recognition of Participants	11:00 AM
Adjourn	11:30 AM