

Agenda

ARRIVAL - Monday, November 4, 2019

Check-in	3:00 PM
Dinner (5:00 -7:30 PM)	5:00 PM
(Optional) Informal Gathering at Lobby Bar - wear your name tag	7:30 PM

DAY 1 - Tuesday, November 5, 2019

Welcome - Gary Euler	8:00 AM
Participant Introductions, Shelley Row	8:15 AM
Program Overview/Program Experience, Kathleen Frankle and Shelley Row	9:45 AM
BREAK	10:15 AM
Why are we here?	10:30 AM
Summary of Pre-study Agency Challenge Forms & CMM Self Evaluations, Gary Euler	11:15 AM
LUNCH	11:45 AM
Introduction to Workshops & Field Studies, Group Assignments	12:45 PM
Communication Style DNA, Shelley Row	1:30 PM
BREAK	2:30 PM
Communication Style DNA, continued	2:45 PM
BREAK	3:45 PM
What did I learn and what can I apply?	4:00 PM
Final Exam Questions & Online Evaluation	4:30 PM
Group Work Session	5:00 PM
Dinner	6:00 PM

DAY 2 - Wednesday, November 6, 2019

Managing for Safety, Joey Sagal	8:00 AM
BREAK	9:45 AM
Managing for Safety, Continued	10:00 AM
Agency Best Practices Discussion	11:30 AM
LUNCH	12:30 PM
Work Zones, Steve Kite	1:30 PM
BREAK	2:45 PM
Agency Best Practices Discussion	3:00 PM
What did I learn and what can I apply?	4:00 PM
Final Exam Questions & Online Evaluation	4:30 PM
Group Work Session	5:00 PM
Dinner	6:00 PM

Day 3- Thursday, November 7, 2019

Field Study 1 - Ride with Maryland SHA Service Patrol (Group 1)	5:15 AM
Group Work Session (Groups 2, 3, 4, 5)	8:00 AM
Communicating the Value of TSMO, Shelley Row	9:30 AM
BREAK	11:00 AM
Speaker: Facilitating Goods Movement Through Operations, Donald Ludlow	11:15 AM
LUNCH	12:15 PM
Workshop: Communicating Technical Topics to Non-Technical Audiences, Shelley Row	1:15 PM
BREAK	2:45 PM
Workshop: Communicating Technical Topics to Non-Technical Audiences, continued	3:00 PM
What did I learn and what can I apply?	4:30 PM
Final Exam Questions & Online Evaluation	5:00 PM
FREE TIME	5:30 PM
Dinner	6:00 PM

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DAY 4 - Friday, November 8, 2019

Field Study 1 - Ride with Maryland SHA Service Patrol (Group 2)	5:15 AM
Group Work Session (Groups 1, 3, 4, 5)	8:00 AM
Traveler Information (includes Discussion), Denise Markow	9:30 AM
What did I learn and what can I apply?	11:30 AM
Final Exam Questions & Online Evaluation	12:00 PM
LUNCH	12:30 PM
Field Study 2 - Maryland Statewide Operations Center (SOC) - bus leaves for MdSHA	1:30 PM
Field Study 2 - Maryland Statewide Operations Center (SOC) - bus leaves for Maritime Institute	4:30 PM
FREE TIME	5:00 PM
Dinner	6:00 PM

DAY 5 - Saturday, November 9, 2019

Advanced Operations Techniques, Les Jacobson	8:00 AM
BREAK	9:45 AM
Advanced Operations Techniques - Continued	10:00 AM
LUNCH	11:30 AM
Advanced Operations Techniques - Continued	12:30 PM
What did I learn and what can I apply?	2:00 PM
Final Exam Questions & Online Evaluation	2:30 PM
BREAK	3:00 PM
Workshop 1: Presentations and Discussion	3:15 PM
FREE TIME	5:15 PM
Dinner	6:00 PM

Weekend: Sunday, November 10, 2019 (THIS IS YOUR DAY OFF)

Consolidate your Daily Action Items from the week and Prioritize	
Dinner	6:00 PM

Day 6: Monday, November 11, 2019 (Veterans Day)

Field Study 1 - Ride with Maryland SHA Service Patrol (Group 3)	5:15 AM
Group Work Session (Groups 1, 2, 4, 5)	8:00 AM
Performance Measures Management, Tim Lomax	9:30 AM
BREAK	11:00 AM
Performance Measures Management, Continued	11:15 AM
LUNCH	11:45 PM
Performance Management Visualization and Tools, Michael Pack	12:45 PM
BREAK	3:00 PM
Practitioner Presentation & Discussion, Raj Ponnaluri, Florida DOT	3:15 PM
What did I learn and what can I apply?	4:30 PM
Final Exam Questions & Online Evaluation	5:00 PM
FREE TIME	5:30 PM
Dinner	6:00 PM

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Day 7: Tuesday, November 12, 2019

Field Study 1 - Ride with Maryland SHA Service Patrol (Group 4)	5:15 AM
Group Work Session (Groups 1, 2, 3, 5)	8:00 AM
Future of Transportation: What is happening, Katherine Kortum	9:30 AM
Future of Transportation: What still needs to happen, Scott Schmidt	10:00 AM
Future of Transportation: What Should the Public Sector be Doing (ITE Perspective), Matthew Smith	10:30 AM
BREAK	11:00 AM
Future of Transportation: What should we be doing now (State Perspective), Mark Kopko, PennDOT	11:30 AM
Future of Transportation: Observations on the Current Landscape, Steve Lockwood	12:00 PM
LUNCH	12:30 PM
Future of Transportation: Open Discussion with Instructors	1:30 PM
BREAK	2:45 PM
Discussion: TSM&O Program Planning, Gary Euler	3:00 PM
What did I learn and what can I apply?	4:30 PM
Final Exam Questions & Online Evaluation	5:00 PM
FREE TIME	5:30 PM
Dinner	6:00 PM

Day 8: Wednesday, November 13, 2019

Field Study 1 - Ride with Maryland SHA Service Patrol (Group 5)	5:15 AM
Group Work Session (Groups 1, 2, 3, 4)	8:00 AM
Systems Engineering: How to make it relevant, Gary Euler	9:30 AM
BREAK	10:30 AM
Speaker: Privatization Initiatives, Dean Gustafson	10:45 AM
LUNCH	12:00 PM
Discussion: Workforce Development, Gary Euler	1:00 PM
BREAK	2:30 PM
Speaker: Mainstreaming TSM&O in a State Program: A CEO Perspective, Greg Slater	2:45 PM
What did I learn and what can I apply?	4:00 PM
Final Exam Questions & Online Evaluation	4:30 PM
FREE TIME	5:00 PM
Dinner	6:00 PM

Day 9: Thursday, November 14, 2019

Group Work Session	8:00 AM
Round Table - Field Study 1 - Ride with Maryland SHA Service Patrol	9:30 AM
BREAK	10:30 AM
Round Table - Field Study 2 - Maryland Statewide Operations Center (SOC)	10:45 AM
LUNCH	11:45 AM
Workshop 2: Presentations and Discussion	12:45 PM
BREAK	2:45 PM
Final Exam - online	3:00 PM
Development of Personal Action Plans	3:30 PM
Overall Program Evaluation & Quotes	4:30 PM
FREE TIME	5:00 PM
Dinner	6:00 PM
Optional Group Activity	7:00 PM

Day 10: Friday, November 15, 2019

Group Picture Outside	8:00 AM
Action Plan Discussion	8:15 AM
Program Debrief	9:00 AM
BREAK	10:15 AM
Speaker: Congratulatory Keynote by Jeff Paniati	10:30 AM
Recognition of Participants	11:00 AM
Adjourn	11:30 AM