

**DRAFT Operations Academy Senior Management Program 2021**

Eastern Time

**DAY 1 - Monday, October 25, 2021**

Welcome & Why Are we Here - Gary Euler	10:30 AM
Value of the Operations Academy, Graduates (video)	10:45 AM
Participant Introductions, Shelley Row (including networking breakouts)	10:50 AM
BREAK	11:30 AM
Leadership Skills for Technical Professionals, Shelley Row	11:45 AM
Introduction of Group Workshops, Gary Euler	12:45 PM
LUNCH BREAK (40 minutes)	1:00 PM
Breakout Room Networking (20 minutes)	1:40 PM
Communication Style DNA, Shelley Row (breakout by Work Groups)	2:00 PM
BREAK	3:45 PM
Back to Main Room - Instructions for End of Day Activities	4:00 PM
Group Work Session - Agency Challenge Part 1	4:15 PM
On Your Own: What did I learn today and whow can I apply it to my job?	5:15 PM
Adjourn	5:30 PM

**DAY 2 - Tuesday, October 26, 2021**

Managing for Safety, WHO?	10:30 AM
BREAK	12:00 PM
Facilitating Goods Movement Through Operations, Donald Ludlow	12:15 PM
LUNCH BREAK (40 minutes)	1:30 PM
Breakout Room Networking (20 minutes)	2:10 PM
Open Discussion on Managing for Safety Best Practices	2:30 PM
BREAK	3:45 PM
Group Work Session - Agency Challenge Part 1	4:00 PM
On Your Own: What did I learn today and whow can I apply it to my job?	5:15 PM
Adjourn	5:30 PM

**DAY 3 - Wednesday, October 27, 2021**

Performance Management - Review of Content, Tim Lomax	10:30 AM
Performance Management Workshop	11:10 AM
BREAK	11:50 PM
Groups Presentations and Discussion (5-10 minutes per group)	12:05 PM
LUNCH BREAK (40 minutes)	1:30 PM
Breakout Room Networking (20 minutes)	2:10 PM
Discussion: TSMO Program Planning, Gary Euler	2:30 PM
BREAK	4:15 PM
Group Work Session - Agency Challenge Part 1	4:30 PM
On Your Own: What did I learn today and whow can I apply it to my job?	5:30 PM
Adjourn	5:45 PM

**Day 4- Thursday, October 28, 2021**

Performance Management Visualization and Tools, Michael Pack	10:30 AM
BREAK	11:45 PM
Performance Management Visualization and Tools, Michael Pack	12:00 PM
LUNCH BREAK (40 minutes)	1:30 PM
Breakout Room Networking (20 minutes)	2:10 PM
Practitioner Presentation & Discussion	2:30 PM
BREAK	3:30 PM

**Agenda**

Performance Management Visualization and Tools, Michael Pack	3:45 PM
Group Work Session - Agency Challenge Part 1	4:45 PM
On Your Own: What did I learn today and whow can I apply it to my job?	5:30 PM
Adjourn	5:45 PM

**DAY 5 - Monday, November 1, 2021**

Workshop Presentations & Discussion - Agency Challenge Part 1 (30 minutes each group)	10:30 AM
BREAK	12:00 PM
Workshop Presentations & Discussion - Agency Challenge Part 1 (30 minutes each group)	12:15 PM
LUNCH BREAK (40 minutes)	1:30 PM
Breakout Room Networking (20 minutes)	2:10 PM
Communicating the Value of TSMO & Group Work Session - Know Your Audience, Shelley Row	2:30 PM
BREAK	4:00 PM
Communicating the Value of TSMO & Group Work Session - Structure, Stories and Visuals , Shelley Row	4:15 PM
On Your Own: What did I learn today and how can I apply it to my job?	5:30 PM
Adjourn	5:45 PM

**Day 6: Tuesday, November 2, 2021**

Communicating the Value of TSMO & Group Work Session - Impactful Presentations, Shelley Row	10:30 AM
BREAK	11:45 PM
Systems Engineering: How to Make It Relevant, Gary Euler	12:00 AM
LUNCH BREAK (40 minutes)	1:30 PM
Breakout Room Networking (20 minutes)	2:10 PM
Discussion: Workforce Development, Tom Kern (Breakout Groups), 120 min	2:30 PM
BREAK	4:30 PM
Group Work Session - Part 2	4:45 PM
On Your Own: What did I learn today and whow can I apply it to my job?	5:30 PM
Adjourn	5:30 PM

**Day 7: Wednesday, November 3, 2021**

Managing a Corridor - review of content & New Content	10:30 AM
BREAK	11:45 PM
Participant Presentations and Discussion	12:00 PM
LUNCH BREAK (40 minutes)	1:30 PM
Breakout Room Networking (20 minutes)	2:10 PM
Traveler Information, Denise Markow	2:30 PM
BREAK	4:00 PM
Group Work Session - Part 2	4:15 PM
On Your Own: What did I learn today and whow can I apply it to my job?	5:15 PM
Adjourn	5:30 PM

Agenda

**Day 8: Thursday, November 4, 2021**

Federal Funding /Resources - What it Means for Traffic Operations	10:30 AM
BREAK	11:30 AM
Open Discussion - Agency Challenges or Other	11:45 AM
LUNCH BREAK (40 minutes)	1:30 PM
Breakout Room Networking (20 minutes)	2:10 PM
TSMO Resources	2:30 PM
BREAK	3:30 PM
Group Work Session - Part 2	3:45 PM
On Your Own: What did I learn today and whow can I apply it to my job?	5:15 PM
Adjourn	5:30 PM

**Day 9: Monday, November 8, 2021**

Forces Shaping the Future of Transportation (includes COVID) - Gary Euler	10:30 AM
BREAK	12:00 PM
Future of Transportation: What Are You Doing Now	12:15 PM
LUNCH BREAK (40 minutes)	1:30 PM
Breakout Room Networking (20 minutes)	2:10 PM
ITS, IT, Cybersecurity and More	2:30 PM
BREAK	4:00 PM
Group Work Session - Part 2	4:15 PM
On Your Own: What did I learn today and whow can I apply it to my job?	5:00 PM
Final Exam (on your own after 5:15 PM - done by 10:30 AM Tuesday)	5:15 PM
Action Plan Identification (on your own)	5:30 PM
Adjourn	6:00 PM

**Day 10: Tuesday, November 9, 2021**

Instructions for Presentation and Presentation Worksheet, Shelley Row	10:30 AM
Workshop Presentations & Discussion - Part 2 (30 minutes each group)	10:35 AM
BREAK	12:05 AM
Workshop Presentations & Discussion - Part 2 (30 minutes each group)	12:20 PM
LUNCH BREAK (40 minutes)	1:50 PM
Breakout Room Networking (20 minutes)	2:30 PM
Action Plan Discussion Led by Shelley Row	2:50 PM
Program Debrief, Wrap Up & Online Overall Program Evaluation	4:00 PM
Adjourn	5:00 PM