

Operations Academy Senior Management Program 2023

Eastern Time

Introduction Webinar, August 2, 2023

Welcome to the Operations Academy	12:00 PM
Schedule, Expectations, Pre-study, Travel Logistics	12:10 PM
Operations Academy Alumni	1:00 PM
Adjourn	1:15 PM

DAY 1 - Virtual - September 26, 2023

Welcome	12:00 PM
Leadership Skills for Technical Professionals, Shelley Row	12:15 PM
BREAK (15 minutes)	1:15 PM
Breakout Room Networking (2 rounds, 30 min each) 3-4 people	1:30 PM
Back to Main Room - Instructions for End of Day Activities, Shelley Row	2:30 PM
On Your Own: What did I learn today and how can I apply it to my job?	2:45 PM
Adjourn	3:00 PM

DAY 2 - Virtual - September 28, 2022

Introduction of Group Workshops	12:00 PM
Communication Style DNA, Shelley Row - Part 1	12:15 PM
BREAK	1:15 PM
Communication Style DNA, Shelley Row - Part 2	1:30 PM
BREAK	2:30 PM
Group Work Session - Agency Challenge Part 1	2:45 PM
On Your Own: What did I learn today and how can I apply it to my job?	3:45 PM
Adjourn	4:00 PM

Day 3 - Virtual - October 3, 2023 (week 2)

TSMO Program Planning, Les Jacobson	12:00 PM
BREAK	1:30 PM
TOPIC-TBD	1:45 PM
On Your Own: What did I learn today and how can I apply it to my job?	3:00 PM
Adjourn	3:15 PM

Day 4 - Virtual - October 5, 2023 (week 2)

Freight Operations, Donald Ludlow	12:00 PM
BREAK	2:00 PM
Group Work Session - Agency Challenge Part 1	2:15 PM
On Your Own: What did I learn today and how can I apply it to my job?	3:15 PM
Adjourn	3:30 PM

Day 5 - Virtual - October 10, 2023 (week 3)

Performance Management Visualization and Tools, Michael Pack	11:00 AM
BREAK	12:15 PM
Performance Management Visualization and Tools, Michael Pack	12:30 PM
BREAK (30 minutes)	2:00 PM
Performance Management Visualization and Tools, Michael Pack	2:30 PM
On Your Own: What did I learn today and how can I apply it to my job?	3:45 PM
Adjourn	4:00 PM

Day 6 - Virtual - October 12, 2023 (week 3)

Practitioner Presentation & Discussion, PennDOT (Doug Tomlinson & Ryan McNary)	12:00 PM
BREAK	1:30 PM
Breakout Room Networking (30 minutes)	1:45 PM
Group Work Session - Agency Challenge Part 1	2:15 PM
On Your Own: What did I learn today and how can I apply it to my job?	3:15 PM
Adjourn	3:30 PM

Day 7 - Virtual - October 17, 2023 (week 4)

Traveler Information, Denise Markow	12:00 PM
BREAK	2:00 PM
State Presentations - Open Discussion	2:15 PM
On Your Own: What did I learn today and how can I apply it to my job?	3:45 PM
Adjourn	4:00 PM

Day 8 - Virtual - October 19, 2023 (week 4)

Systems Engineering: How to Make It Relevant, Les Jacobson	12:00 PM
BREAK	1:30 PM
TSMO Resources, Gary Euler & Les Jacobson	1:45 PM
Breakout Room Networking (30 minutes)	2:15 PM
Group Work Session - Agency Challenge Part 1	2:45 PM
On Your Own: What did I learn today and how can I apply it to my job?	3:45 PM
Adjourn	4:00 PM

Day 9 - Virtual - October 24, 2023 (week 5)

Forces Shaping the Future of Transportation - Gary Euler	11:30 AM
BREAK	12:30 PM
Future of Transportation: What Are You Doing Now	12:45 PM
BREAK	2:15 PM
Group Work Session - Part 1	2:30 PM
On Your Own: What did I learn today and how can I apply it to my job?	3:30 PM
Adjourn	3:45 PM

Day 10 - Virtual - October 26, 2023 (week 5)

Instructions for Presentation and Feedback	11:00 AM
Workshop Presentations & Discussion - Part 1 (30 minutes each group, 4 groups)	11:15 AM
BREAK (45 minutes)	1:00 PM
Workshop Presentations & Discussion - Part 1 (30 minutes each group, 3 groups)	2:15 PM
On Your Own: What did I learn today and how can I apply it to my job?	3:45 PM
On Your Own: Weekly Action Summary	4:00 PM
Adjourn	4:15 PM

Arrival in Person - Sunday, November 5, 2023		
Check-in 3 PM or after		3:00 PM
Dinner - On Your Own between 5:00 - 6:30 PM		5:45 PM
Networking, Lobby Bar (cash bar), (if you can't make it because of your flight, don't panic, it's ok)		7:30 PM

Day 11 - Monday, November 6, 2023		
Communicating the Value of TSMO & Group Work Session - Know Your Audience, Shelley Row		8:00 AM
BREAK		10:00 AM
Communicating the Value of TSMO & Group Work Session - Structure and Stories, Shelley Row		10:30 AM
LUNCH		12:30 PM
Communicating the Value of TSMO & Group Work Session - Visuals and Delivery, Shelley Row		1:30 PM
BREAK		3:00 PM
Instructions for Workshop		3:30 PM
Group Work Session - Part 2		3:45 PM
On Your Own: What did I learn today and how can I apply it to my job?		5:15 PM
Dinner		5:30 PM

Day 12 - Tuesday, November 7, 2023		
Managing for Safety Discussion, Joey Sagal and Todd Leiss		8:00 AM
BREAK		10:00 AM
Open Discussion - Agency Best Practices		10:30 AM
LUNCH		12:30 PM
Group Work Session - Part 2		1:30 PM
Alumni Success Stories: Making a Difference		3:30 PM
Networking with Alumni		4:30 PM
On Your Own: What did I learn today and how can I apply it to my job?		5:00 PM
Dinner		5:15 PM
Networking with Alumni, Lobby Bar (cash bar)		6:30 PM

Day 13 - Wednesday, November 8, 2023		
Managing a Corridor, Les Jacobson		8:00 AM
BREAK		10:00 AM
Open Discussion on Corridor Best Practices		10:30 AM
LUNCH		12:30 PM
Field Study - Maryland Statewide Operations Center (SOC) - bus leaves for MdSHA		1:30 PM
Field Study 2 - Maryland Statewide Operations Center (SOC) - bus leaves for Maritime Institute		4:15 PM
On Your Own: What did I learn today and how can I apply it to my job?		4:30 PM
BREAK		4:45 PM
Group Work Session - Part 2		5:00 PM
Dinner		6:00 PM

Day 14- Thursday, November 9, 2023		
Performance Management, Tim Lomax		8:00 AM
BREAK		10:00 AM
Performance Management, Practitioner and Open Discussion		10:30 AM
LUNCH and Group Photo		12:30 PM
Workshop Presentations & Discussion - Part 2 (30 minutes each group, 4 groups)		1:30 PM
BREAK		3:30 PM
Workshop Presentations & Discussion - Part 2 (30 minutes each group, 3 groups)		3:45 PM
Break		5:15 PM
Action Plan Identification (on your own after 5:30 PM - done by 8:00 AM Friday)		5:30 PM
Final Exam (on your own after 5:30 PM - done by 8:00 AM Friday)		5:45 PM
Dinner		6:00 PM
Networking, Lobby Bar		7:00 PM

Day 15 - Friday, November 10, 2023		
Submit Action Plans		8:00 AM
Workforce Development Discussion		8:05 AM
BREAK		10:00 AM
Action Plan Discussion, Shelley Row		10:15 AM
Program Debrief, Wrap Up & Online Overall Program Evaluation		10:45 AM
Adjourn		11:45 AM