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SENIOR MANAGEMENT PROGRAM

## 2026 PROGRAM (WORKING AGENDA)

(times shown below are in Eastern Time)

<b>VIRTUAL PORTION</b>	
<b>DATE AND TIME</b>	<b>ACTIVITY</b>
Week of June 8th	<b>Pre-study Part A:</b> Transportation Systems Management and Operations (TSMO) 101 online course <ul style="list-style-type: none"><li>- Submit certificate</li><li>- Submit – how their job fits in with TSMO</li></ul>
Week of June 15th	<b>Pre-study Part B:</b> Get to Know Your Classmates due
Thursday, June 25th 12:00 – 2:00 PM	<b>Program Webinar #1</b> Introduction to the Operations Academy and TSMO <ul style="list-style-type: none"><li>- Welcome – Facilitator, Les Jacobson</li><li>- TSMO 101</li><li>- Breakout Networking (1 session)</li><li>- Schedule, Expectations, etc.</li><li>- How it all fits together</li></ul>
Thursday, July 9th 12:00 – 2:00 PM	<b>Program Webinar #2</b> Safety & Operations Instructor: Monica Harwood-Duncan
Thursday, July 16th 12:00 – 2:00 PM	<b>Program Webinar #3</b> Technology & Operations and Managing a Corridor Instructor: Les Jacobson
Wednesday, July 22nd	<b>Pre-study Part C:</b> Managing for Disruption Videos due
Thursday, July 23rd 12:00 – 2:00 PM	<b>Program Webinar #4:</b> Managing for Disruption and Micro Leadership – Real Time Decision Making Under Stress
Thursday, July 30th 12:00 – 2:00 PM	<b>Program Webinar #5:</b> Traveler Information Instructor: Kelly Wells, North Carolina DOT

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Thursday, August 6th 12:00 – 2:00 PM	<b>Program Webinar #6</b> Performance Management Instructor: Tim Lomax
Tuesday, August 11th 12:00 – 2:00 PM	<b>Pre-study Parts D:</b> Business DNA Self-Assessment and Simon Sinek video due  <b>Program Webinar #7</b> Performance Management Visualization and Tools Instructor: Michael Pack, UMD CATT Lab
Thursday, August 13th 12:00 – 2:00 PM	<b>Program Webinar #8</b> Performance Management Visualization and Tools – Part 2 Instructor: Michael Pack, UMD CATT Lab
Thursday, August 20th 12:00 – 2:00 PM	<b>Program Webinar #9</b> Performance Management Practitioner Presentation & Discussion Instructors: Doug Tomlinson & Ryan McNary, Pennsylvania DOT  Micro Leadership - Professional Judgment and Tradeoffs Instructor: Monica
Tuesday, August 25th 12:00 – 2:00 PM	<b>Program Webinar #10</b> Leadership Skills for Technical Professionals Instructor: Shelley Row, Blue Fjord Leaders
Thursday, August 27th 12:00 – 2:00 PM	<b>Program Webinar #11</b> Adapting for the Team Instructor: Shelley Row, Blue Fjord Leaders  Introduction to Workshop – Les Jacobson Breakout Exercise with Workshop Groups
Tuesday, Sept 1st 12:00 – 2:00 PM	<b>Pre-study Part E:</b> Planning for TSMO: Introduction (NHI Course 133131) and Understanding and Applying the CMM to Advance TSMO Programs (NHI Course 133141)
Thursday, Sept 3rd 12:00 – 2:00 PM	<b>Program Webinar #12</b> Program Planning and CMM/CMF Instructor: Les Jacobson

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Thursday, Sept 10th 12:00 – 2:00 PM	<b>Program Webinar #13</b> Systems Engineering & Exercise Instructor: Monica Harwood
Thursday, Sept 17th 12:00 – 2:00 PM	<b>Pre-study Parts F:</b> Facilitating Goods Movement through Operations video due  <b>Program Webinar #14</b> Transit and Ports – Why are they important for Operations Instructor: TBD
Tuesday, Sept 22th 12:00 – 2:00 PM	<b>Pre-study Part G:</b> Making the Business Case for TSMO (NHI Course 133128)  <b>Program Webinar #15</b> Communicating the Value of TSMO Know Your Audience Instructor: Shelley Row
Thursday, Sept 24th 12:00 – 2:00 PM	<b>Program Webinar #16</b> Communicating the Value of TSMO Structure and Visuals Instructor: Shelley Row
Tuesday, Sept 29th 12:00 – 1:30 PM	<b>Program Webinar #17</b> Communicating the Value of TSMO Stories and Delivery Instructor: Shelley Row
Thursday, Oct 1 12:00 – 1:30 PM	<b>Workshop Session 1</b>  Reintroduce Workshop 1 Instructors: Les Jacobson and Shelley Row  Workshop Groups break out into sessions
Thursday, Oct 8 12:00 – 1:30 PM	<b>Workshop Session 2</b> Workshop Groups break out into sessions
Thursday, Oct 15 12:00 – 1:30 PM	<b>Workshop Session 3</b>

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	Workshop Groups break out into sessions
Thursday, Oct 22 12:00 – 1:30 PM	<b>Workshop Session 4</b>  Workshop Groups break out into sessions
Thursday, Oct 29	<b>Pre-study Part H:</b> Workforce Development Session Prep
<b>IN-PERSON PORTION</b> <b>Historic Inns of Annapolis</b>	
Saturday, Oct 24	Optional: Participants can check in on Saturday at their expense (rate is \$199 plus tax)
Sunday, Oct 25	Optional: Woodwind Schooner Annapolis Boat Tour (1:30 – 3:30 PM)  Check into hotel: 4:00 PM Reception: 6:00 PM Dinner: 7:00 PM
Monday, Oct 26	<b>Workshop 1: Group Presentations</b> (8:00 AM – 12:00 PM)  Lunch (12:00 – 1:00 PM)  <b>Workshop: Facilitating Goods Movement through Operations</b> Instructor: Donald Ludlow (1:00 -3:00 PM)  <b>Workshop 2 Assignment and Working Groups</b> (3:15 -5:00 PM) Facilitator: Les Jacobson  Dinner (5:30 PM)  Optional: Annapolis Ghost Tour @ 8:00 PM
Tuesday, Oct 27	<b>Managing for Disruption: Agency Presentations and Panel Discussion</b> (8:00 – 9:30 AM)  Break (9:30 – 10:00 AM)  <b>Exercise: Managing for Disruption</b> (10:00 AM - 12:00 PM) Instructor: Les Jacobson

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	<p>Lunch (12:00 – 1:00 PM)</p> <p><b>Field Trip to Maryland SHA CHART (1:00- 4:00 PM)</b></p> <p>Working Group Meetings (4:00 - 5:30 PM)</p> <p>Dinner on Your Own (5:30 PM)</p>
Wednesday, Oct 28	<p><b>Managing a Corridor: Agency Presentations and panel discussion (8:00 – 9:30 AM)</b></p> <p>Break (9:30 – 10:00 AM)</p> <p><b>Exercise: Managing a Corridor (10:00 AM - 12:00 PM)</b> Instructor: Les Jacobson</p> <p>Lunch on Own and Working Group Meetings (12:00 – 5:30 PM)</p> <p>Dinner (5:30 PM)</p> <p><b>Agency Presentation (6:30 – 8:00 PM)</b></p>
Thursday, Oct 29	<p><b>Facilitated Discussion: Workforce Development – (8:00 – 9:30 AM)</b> Instructor: – Stephanie Ivey, University of Memphis</p> <p>Break (9:30 – 10:00 AM)</p> <p><b>Facilitated Discussion: Workforce Development (10 AM - 12:00 PM)</b></p> <p>Lunch (12:00 – 1:00 PM)</p> <p><b>Future of Transportation (1:00 – 1:45 PM)</b> Speaker – Scott Marler, Director, Iowa DOT</p> <p><b>Micro Leadership:</b> Applied Adaptability and Innovation (1:45 – 2:00 PM) Instructor: Monica Harwood Duncan</p> <p>Break (2:00 – 2:30 PM)</p>

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	<p><b>From Paralysis to Action</b> (2:30 - 4:00 PM) Facilitated by Monica Harwood Duncan - Development of Action Plans included</p> <p>Working Group Meetings (4:00 - 5:30 PM)</p> <p>Dinner (5:30 PM)</p>
Friday, Oct 30	<p><b>Submit Action Plan</b> (8:00 AM)</p> <p><b>Workshop 2 Group Presentations</b> (8:00 – 10:45 AM)</p> <p>Action Plan Discussion &amp; Program Debrief (10:45-11:45 AM)</p> <p>Adjourn (11:45 AM)</p>